



#16/B  
1-29-03

**CERTIFICATE OF MAILING**

I hereby certify that this correspondence is being deposited with the United States Post Office as first class mail in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231 on

Date: January 13, 2003

Name: Lisa M. Davis

Signature: *[Signature]*

*Clifford Chance US LLP*

Docket No. 3499-59

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of: Mancini et al.

Filed: March 16, 2000

Group Art Unit: 2164

Serial No: 09/526,606

Examiner: A. Bashore

For: ONLINE SALES RISK MANAGEMENT SYSTEM

**RECEIVED**  
JAN 24 2003  
Technology Center 2100

**RECEIVED**  
JAN 27 2003

**AMENDMENT**

**GROUP 3600**

Commissioner for Patents  
Washington, D.C. 20231

Sir:

In response to the Office Action dated August 12, 2002, please amend the above identified application as follows: